

19th September 2007

Dear John and staff,

On behalf of myself and family, I would like to thank yourself and all of your wonderful staff for the care you gave to my father over the last three years.

We could not have wished for better care anywhere.

My father was very happy in Church Farm; the girls were always very caring towards him.

04th May 2007

Dear John and staff,

I wanted to thank you for the care and concern you showed Janet whilst she was living in Church Farm. I am convinced that one of the reasons she improved so much whilst she was with you was down to the care she received.

14th October 2007

Dear John and staff

It was an enormous relief to us that Church Farm had a vacancy when my mother needed an increase level of care about 2 years ago.

The whole family has been extremely impressed by the professional, but caring, friendly and loving atmosphere you manage and foster with a potentially challenging group of clients.

I know it was not always easy to look after her but the attitude of your staff has always been brilliant – for the first time she was considered as a person.

04th July 2007

Dear John and staff

In the three months my parents have stayed with you we have been delighted with the quality of care that you and your wonderful staff have provided. You did absolutely everything possible to keep them safe, happy and comfortable, even, on occasion, in difficult circumstances.

I would absolutely recommend Church Farm as being the best nursing home of its type in the South Nottinghamshire area.

15th December 2006

Dear all staff at Church Farm

I would like to take this opportunity to say to you all what great celebrities you are in the field of your chosen careers, to show such care, support and dedication to the people who have been placed in your hands for the special care.

To give such high quality care, that is possible to every individual person, like you do at Church Farm.

26th February 2007

Dear John and staff

My daughter and I visited my father Tuesday 20th and Wednesday 21st February (in the evening). We were so impressed with the staff who cared for him and other patients, a bit of fun and the need to be firm and strong when needed. It was a lovely atmosphere.

I saw more response from my father on this visit and the special smile he had for his favourite nurses. All very rewarding.

Although we were very sad to leave my father we had great peace of mind to know he was in good hands and with people who cared.